

From: [Stephen Tzhone](#)  
To: [Mescher, Jean](#)  
Cc: [Shaun S Pierson](#); [Betsy Fausel](#)  
Subject: Re: Arkwood Pilot ops manual  
Date: 05/23/2012 12:37 PM

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Can an FTP site be set up? If so, I can download it directly and have other reviewers download it as well to check.

When opening the two pdf files, the error message that myself and the IT help desk here is getting is: 'Adobe Reader could not open <filename> because it is either not a supported file type or because the file has been damaged (for example, it was send as an email attachment and wasn't correctly decoded).'

We tried it using Adobe Reader and Acrobat Pro 8, 9, and 10.

Thanks,

Stephen L. Tzhone  
Superfund Remedial Project Manager  
USEPA Region 6 (6SF-RA)  
214.665.8409  
[tzhone.stephen@epa.gov](mailto:tzhone.stephen@epa.gov)

▼ Betsy Fausel---05/21/2012 11:45:42 AM---Steve, Check the closed work order for today's request.

From: Betsy Fausel/R6/USEPA/US  
To: Stephen Tzhone/R6/USEPA/US@EPA  
Date: 05/21/2012 11:45 AM  
Subject: RE: Arkwood - groundwater remediation - manual attach 1

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Steve,

Check the closed work order for today's request.  
The file is corrupt per our analysis.

Thank you,  
Betsy Fausel  
Region 6 Computer Help Desk  
(contractor to US EPA)  
Vistronix, Inc.  
214.665.8102 ([fausel.betsy@epamail.epa.gov](mailto:fausel.betsy@epamail.epa.gov))  
8:00am-5:00pm (Mon-Fri)

▼ "Mescher, Jean" ---05/22/2012 06:33:27 PM---Shaun.

From: "Mescher, Jean" <[Jean.Mescher@McKesson.com](mailto:Jean.Mescher@McKesson.com)>  
To: Shaun S Pierson <[spierson@earthlink.net](mailto:spierson@earthlink.net)>  
Cc: Stephen Tzhone/R6/USEPA/US@EPA  
Date: 05/22/2012 06:33 PM

Subject: Arkwood Pilot ops manual

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Shaun,

Would you please send Stephen Tzhone, new EPA RPM for the Arkwood site, a copy of the Pilot System Operation Manual? I sent him a copy of my files; however, he is not able to open them (possibly corrupted). I have the manual stored as two files: the manual w/o the compressor and oxygen concentrator specs and then the compressor and oxygen specs as a separate file. Due to the size of the files, this may be the best way to transmit the manual. Thanks.

Jean